



Blue Access for MembersSM

HealthSelect[®]
of Texas

CONSUMER DIRECTED
HealthSelectSM

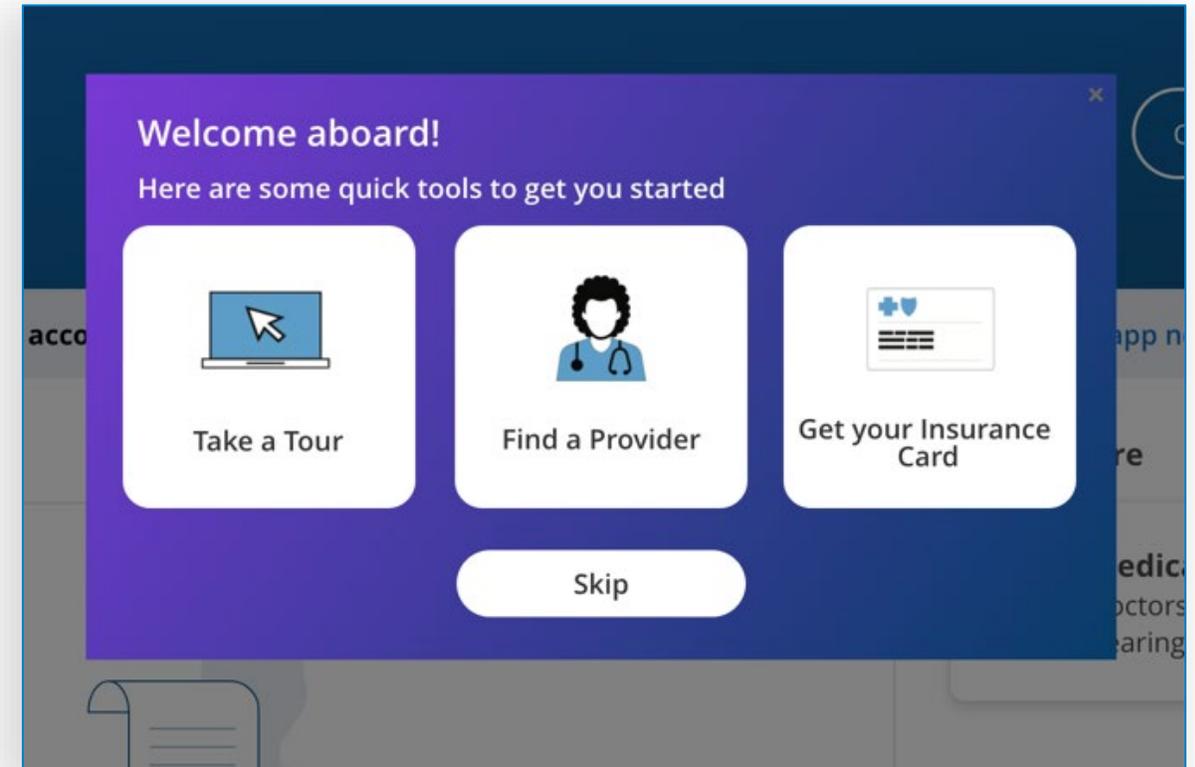


BlueCross BlueShield
of Texas

What is Blue Access for Members?

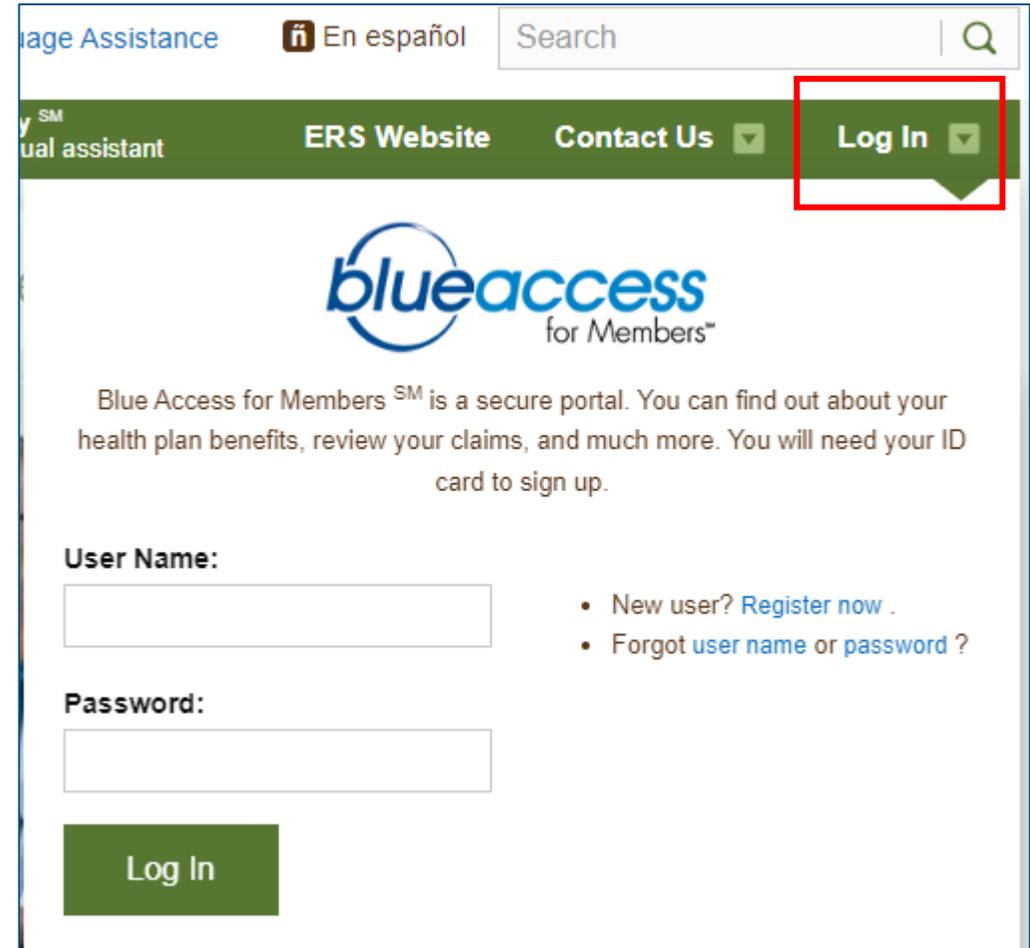
Participant Portal:

- Find an in-network doctor, hospital or other provider
- View your claims and download Explanation of Benefits (EOBs)
- Confirm that prior authorizations and referrals are in place
- Change or choose a primary care provider (PCP)
- Request a new medical ID card or download a digital medical ID card
- Check the costs of services and procedures covered under your plan
- Choose HealthSelectShoppERSSM rewards-eligible procedures and providers



Log In or Register

1. Go to **www.healthselectoftexas.com**,
2. Register for an account using your medical ID card or
3. Log in with your existing Blue Access for Members account User Name and Password



Page Assistance En español Search

ERS Website Contact Us **Log In**

blueaccess
for Members™

Blue Access for MembersSM is a secure portal. You can find out about your health plan benefits, review your claims, and much more. You will need your ID card to sign up.

User Name:

Password:

- New user? [Register now](#) .
- Forgot [user name](#) or [password](#) ?

www.healthselectoftexas.com

Dashboard

- Digital Medical ID Card
- Recent Claims
- Spending Summary
- Blue Cross and Blue Shield of Texas (BCBSTX) Personal Health Assistant contact number

Blue Cross BlueShield of Texas HealthSelect[®] Español Language Assistance Messages My Account

Dashboard Claims Coverage Spending Find Care Wellness

Hello, John! Medical ID Card Contact us Participant: John Smith

Access your account information from your Apple or Android device. Download the BCBSTX app now.

You have separate views for dependents for one or more of your plans. To view individual participant information, choose the name on the top right corner, in the blue banner to select a different participant.

Recent Claims

Month	Participant	Provider	Claim number	Total billed	You may owe	Claim Status
Nov 2021	John Smith	University of Texas Health Physician Practice	02019ASDF02019	\$27K	\$99.00	Paid
Nov 2021	John Smith	Texas Health Arlington Memorial Hospital	02019ASDF02019	\$340.01	\$33.47	Paid
Oct 2021	John Smith	Provider Details Unavailable at this time	02019ASDF02019	\$1.5M	\$999.999	Paid

Find Care

Medical: Doctors and hospitals, nurseline, hearing aids

Personal Health Assistant

Talk to a Personal Health Assistant: Chat to get answers about your benefits, find in-network providers, compare costs for a procedure, and more.

Spending

Category	Limit	Remaining
Individual Coinsurance Max (In-Network)	77.85 / 2,250.00 limit	\$2,172.15 remaining
Family Out of Pocket Max (In-Network)	1,289.40 / 14,000 limit	12,710.60 remaining

Claims tab

- See list of most recent claims
- Filter by date, participant, claim status and type, and provider
- New search feature
- Access Explanation of Benefits for individual claims

The screenshot shows the HealthSelect Claims tab interface. At the top, there are navigation links for Dashboard, Claims (highlighted with a red box), Coverage, Spending, Find Care, and Wellness. The user is logged in as John Smith. Below the navigation bar, there is a search bar for claims, a download button, and a print button. A filters sidebar on the left allows filtering by Date Range, Participant, Claim Status, Claim Type, and Provider. The main content area displays a list of claims for John Smith, with the first claim from Mar 3, 2022, highlighted and its 'Explanation of Benefits (EOB)' link highlighted with a red box.

The screenshot shows a detailed view of a claim for Texas Health Arlington Memorial Hospital. The claim is for Nov 1, 2021, and is marked as 'Paid'. The member is John Smith, and the claim number is 02019ASDF02019. The claim type is Medical, and it was last updated on Nov 1, 2021. The total billed by the provider is \$27,000. The breakdown shows a network discount of \$10,000, a payment by the plan of \$16,901, and a payment by another source of \$0.00. The amount the user may owe is \$99.00. The 'Explanation of Benefits (EOB)' link is highlighted with a red box.

Coverage tab

Coverage and Benefits:

- Lists covered participant and dependent(s)
- Find digital Medical ID Card
- Benefits Highlights for plan:
 - In- and out-of-network coverage
 - Copays
 - Coinsurance
 - Deductibles
 - Out-of-pocket maximums

The screenshot shows the HealthSelect website interface. At the top, there is a navigation bar with links for Dashboard, Claims, Coverage (highlighted with a red box), and Spending. Below this is a sub-navigation bar with Coverage and Benefits (highlighted with a red box) and Prior Authorizations and Referrals. The main content area is titled "Coverage and Benefits" and includes a "Digital ID Card" button. Below this, there are sections for "Plan and Participant Details" and "Benefit Highlights".

HealthSelect In-Area Digital ID Card

Plan and Participant Details ^

John Smith
Date of Birth: Jun 12, 1980
Plan Type: EPOS
Effective Date: Aug 15, 2021
End Date: -
ID Number: SDF123456789
Group Number: 238000

Mary Smith
Date of Birth: Jun 11, 1980
Plan Type: PPO
Effective Date: Aug 15, 2021
End Date: -
ID Number: SDF123456789
Group Number: 238001

Debbie Smith
Date of Birth: Jun 10, 2000
Plan Type: PPO
Effective Date: Aug 15, 2021
End Date: -
ID Number: SDF123456789
Group Number: 238001

Landon Smith
Date of Birth: Jun 9, 2000
Plan Type: EPOS
Effective Date: Aug 15, 2021
End Date: -
ID Number: SDF123456789
Group Number: 238000

Benefit Highlights

Medical Benefits v

Emergency Room Copay	
In-Network	\$150
Out of Network	Not Covered
Family Deductible	
Out of Network	\$1,500
Family Out Of Pocket Maximum	
In-Network	\$14,000
Out of Network	NO LIMIT
Individual Coinsurance Maximum	
In-Network	\$2,250
Out of Network	\$2,250
Individual Deductible	
In-Network	NONE
Out of Network	\$500

Coverage tab - continued

- Prior Authorizations and Referrals:
 - Lists prior authorizations on file
 - Lists referrals on file

The screenshot shows the HealthSelect website interface. At the top, there are navigation links for 'Español', 'Language Assistance', 'Messages', and 'My Account'. Below that, there are icons for 'Dashboard', 'Claims', 'Coverage', 'Spending', 'Find Care', and 'Wellness'. The 'Coverage' tab is selected and highlighted with a red box. Underneath, there are two sub-tabs: 'Coverage and Benefits' and 'Prior Authorizations and Referrals', with the latter also highlighted in red. The participant's name, 'John Smith', is shown in the top right corner. Below the sub-tabs, there are two more sub-tabs: 'Prior Authorizations' and 'Referrals', with 'Prior Authorizations' highlighted in red. A paragraph explains that a prior authorization is used to decide if a health care service is covered. Below this, there are two bullet points: 'N/A in the Start Date and End Date columns means a prior authorization has been denied.' and '99 in the Visits/Days Accrued column means you are approved for an unlimited number of visits during the approved time period.' A note at the bottom of the paragraph says: 'If you have a prior authorization through a past health plan that is not included in the list below, please call a Personal Health Assistant at 1-800-252-8039, Monday - Friday 7:00 a.m. - 7:00 p.m. central time (CT) and Saturday 7:00 a.m. - 3:00 p.m. CT.' There is a 'Filter' button on the right. Below the text, it says '3 Results'. There are three rows of data, each representing a prior authorization request. Each row includes the date range, participant name, overall status, request ID, and provider name, along with a 'Status Details' link.

Date Range	Participant	Overall Status	Request ID	Provider	Action
Jun 10, 2018 - Jun 28, 2018	John Smith	Approved	U18067AAAC	Houston Methodist Hospital	Status Details >
Jun 10, 2018 - Jun 28, 2018	Mary Smith	Pending	U18067AAAC	Houston Methodist Hospital	Status Details >
Jun 10, 2018 - Jun 28, 2018	Debbie Smith	Denied	U18067AAAC	Houston Methodist Hospital	Status Details >

Spending tab

- Shows Individual and Family Maximums
- Spending summary by year for:
 - Coinsurance Max
 - Out-of-Pocket Max
 - Deductibles

Blue Cross BlueShield of Texas HealthSelect[®] Español Language Assistance Messages My Account

Dashboard Claims Coverage **Spending** Find Care Wellness

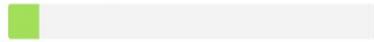
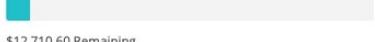
Spending Participant: John Smith

Current Spending

Your plan has two Out-of-Pocket amounts – one for each person and one for the total family. The Out-of-Pocket Maximum (OOPM) amount is the most you will pay out of your own pocket for health care fees during the year. When you meet the Individual OOPM, the plan will pay 100% for your covered care. When the Total Family OOPM is met, the plan will pay 100% for care for all family members covered by the plan.

Learn more about Deductible, Coinsurance and Out of Pocket

Select Plan Year: 2022

Individual	Family
Coinsurance Max	Out of Pocket Max
In-Network	In-Network
\$77.85 / \$2,250.00 limit	\$1,289.40 / \$14,000 yearly limit
	
\$2,172.15 Remaining	\$12,710.60 Remaining
Individual Out of Pocket Max	Individual Out of Pocket Max

Legal and Privacy | Non-Discrimination Notice | Help

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You are leaving this website/app ("site"). This new site may be offered by a vendor or an independent third party. The site may also contain non-Medicare related information. In addition, some sites may require you to agree to their terms of use and privacy policy.

Find Care tab

- Find in-network doctors and hospitals with Provider Finder[®]
- Links to HealthSelect Prescription Drug Program under Pharmacy tab
- Links to covered medical and mental health Virtual Visits providers
- Lists 24/7 Nurseline number

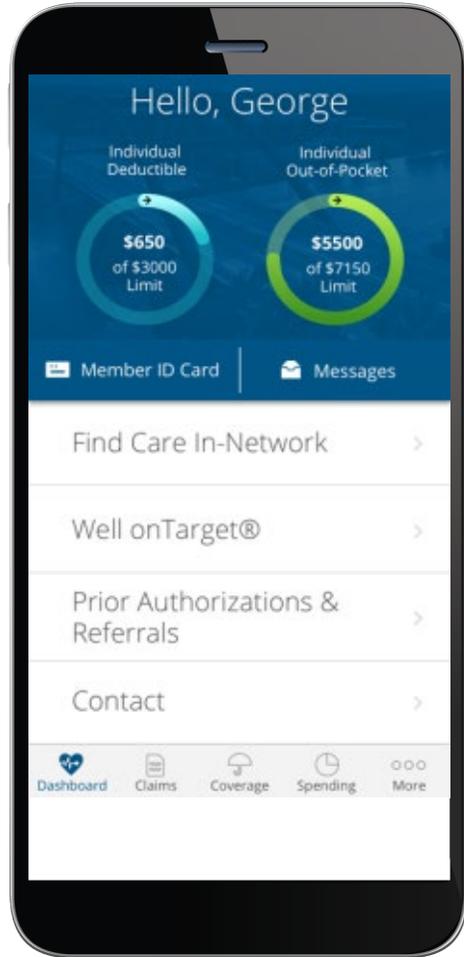
The screenshot displays the HealthSelect 'Find Care' interface. At the top, there is a navigation bar with links for Dashboard, Claims, Coverage, Spending, Find Care (highlighted with a red box), and Wellness. Below this, the 'Find Care' section is active, with tabs for Medical, Pharmacy, and Virtual Visits (the Medical tab is highlighted with a red box). The 'Doctors and Hospitals' section includes a 'Find a Doctor or Hospital' button (highlighted with a red box) and a 'Visit Global Core' button. The 'Estimate Costs' section provides information on comparing medical service costs. The 'Global Core' section describes finding providers outside the U.S. The 'Personal Health Assistant' section lists services like finding a PCP and understanding plan benefits. A 'Please Note' section states that the live chat window cannot be opened if popup blockers are enabled. The '24/7 Nurseline' section provides contact information for a 24-hour nurse line. On the right side, the 'Participant: John Smith' is displayed, and a 'Primary Care Physician for:' dropdown menu is highlighted with a red box, showing 'John Smith' as the selected option and 'Dr. Michael Jones' as an alternative. A 'Change PCP' link is also visible. Contact information for live chat and the 24/7 Nurseline is provided on the right side of the page.

Wellness tab

- Wellness Programs:
 - Weight Management Programs
 - Fitness Program
 - Well onTarget®
- Wellness and Health Resources

The screenshot displays the 'Wellness' tab on the HealthSelect website. The top navigation bar includes the BlueCross BlueShield of Texas logo, 'HealthSelect', and 'HealthSelect' with a 'CONSUMER DIRECTED' badge. Other navigation items include 'Español', 'Language Assistance', 'Messages', 'EPOS', 'My Account', 'Dashboard', 'Claims', 'Coverage', 'Spending', 'Find Care', and 'Wellness' (highlighted with a red box). The main content area is titled 'Wellness' and features four program cards: 'Well onTarget', 'Fitness Program', 'Blue365 Member Discount Program', and 'Weight Management Programs'. Each card provides a brief description and a 'Learn More' or 'Visit' button. Below the program cards is a 'Wellness Guidelines' section with links for 'Adult Wellness Guidelines', 'Perinatal Wellness Guidelines', and 'Children's Wellness Guidelines'. At the bottom, an 'Articles' section offers links for 'Alcohol Awareness', 'Allergies', and 'Arthritis'.

Resources at your fingertips



BCBSTX App

- Claims
- Coverage
- Deductible
- Medical ID card





Thank You



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BlueCross BlueShield
of Texas

Disclosures

The Fitness Program and its discounts on alternative medicine and services are provided through BCBSTX to HealthSelect of Texas® participants. The program and its discounts are not covered health services under the HealthSelect of Texas plan. Please refer to your Master Benefits Plan Document or call a BCBSTX Personal Health Assistant toll-free at (800) 252-8039 for specific information about your plan's covered benefits. Use of the Fitness Program does not affect your health insurance premium, nor do costs of Fitness Program services or products count toward your calendar year or lifetime maximums and/or plan deductibles. Members are responsible for all fees, dues, taxes and other charges related to the Fitness Program. Refer to the program terms and conditions for further details. BCBSTX does not guarantee or make any claims or recommendations regarding the services or products offered under the Fitness Program. You may want to consult with your physician prior to use of these services and products. BCBSTX reserves the right to discontinue or change this discount program at any time without notice. The Fitness Program is provided by Tivity Health™, an independent contractor that administers the Prime Network of fitness locations. The Prime Network is made up of independently owned and operated fitness locations.

Wondr and Real Appeal are independent companies that have contracted directly with ERS to provide a weight loss and metabolic syndrome reduction program that is covered under some of the health benefit plans. These companies are solely responsible for the products or services offered by them. Your acceptance is not guaranteed. Participants may choose either weight management program but can only participate in one program at any given time.

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