



MEDICAL
VIRTUAL VISITS:
FOR YOUR NON-EMERGENCY CARE

Getting sick after hours or on the weekend doesn't have to mean a lengthy and costly trip to the emergency room or urgent care center. Instead, see a doctor from the comfort of home with a virtual visit.



Why medical virtual visits?

- 24/7 access to an independently contracted, board-certified MDLIVE doctor
- Availability via phone, secure video or mobile app from almost anywhere
- Average wait time of less than 20 minutes

MDLIVE doctors can treat a variety of non-emergency conditions, including:

- Allergies
- Headache
- Cold/flu
- Insect bites
- Ear infections
- Nausea
- Fever
- Pink eye

Virtual visits doctors may also send an e-prescription to your local pharmacy if necessary.

Prepare for the Unexpected— Activate Your MDLIVE Account Now!

Virtual visits are available at no cost to you if you are enrolled in HealthSelect of Texas[®], HealthSelectSM Out-of-State or HealthSelect SecondarySM. Consumer Directed HealthSelectSM participants must meet their annual deductible before visits are covered, subject to the coinsurance after the deductible is met.

- Call MDLIVE at **(800) 770-4622**
- Visit **[MDLIVE.com/healthselect](https://www.mdlive.com/healthselect)**
- Download the MDLIVE app from the Apple StoreSM or Google PlayTM Store



Virtual visits may not be available on all plans. Virtual visits are subject to the terms and conditions of your benefit plan, including benefits, limitations and exclusions. Non-emergency medical service in Idaho, Montana, and New Mexico is limited to interactive audio/video (video only). Non-emergency medical service in Arkansas is limited to interactive audio/video (video only) for initial consultation. Service availability depends on location at the time of consultation.

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